

SOLICITORS PI CLAIMS TEAM

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Billy Hinken - Head of Claims



Billy is a qualified claims adjuster with 15 years' experience in the London market. He specialises in UK professional indemnity claims, with a strong focus on negligence claims against Solicitors. He has extensive experience in numerous complex and high value trials, arbitrations, mediations and other disputes on behalf of a range of professionals and has sensible, pragmatic and commercial approach to claims handling. In addition to his claims background, Billy has played substantive roles in a number of prominent projects including ECF, counter-fraud and claims saving schemes. He has extensive management experience with a strong focus on operational excellence.

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Matt Driscoll - Senior Claims Adjuster

Matt joined Caytons Law in early 2014 as a claims assessor. Prior to joining Caytons Law, Matt worked for another specialist professional indemnity practice as a claims handler. Throughout his time in claims,

Matt has gained experience in dealing with professional negligence claims against solicitors in the UK and Ireland as well as professional negligence claims against architects, surveyors, accountants and other professionals. Matt also spent a number of years working in IT. He gained experience supporting various systems relating to the handling of insurance claims as well as



leading projects to upgrade his former company's infrastructure.

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Andrew McConnell - Complex Claims Counsel



Andrew is a Senior Associate on secondment from Mills & Reeve. Andrew joined the firm as a Trainee Solicitor in 2011 and qualified into the insurance disputes team in September 2013. Andrew is regularly instructed by professional indemnity insurers to defend claims against a variety of professionals, including; solicitors, architects, engineers, surveyors, insurance brokers and software developers. In addition to defending claims against professional clients, Andrew advises insurers on complex coverage issues. He also has experience of pursuing subrogated recovery and contribution claims against third parties. Andrew has significant experience of ADR, including mediation and without prejudice negotiations, together with trial experience in the High Court and Technology & Construction Court.

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Vittorio Cinque - Specialist Claims Consultant

Vittorio is a Senior Associate on secondment from Kennedys. Vittorio joined Kennedys from Beale & co on qualifying in 2010, having begun his career as an engineer. Vittorio brings considerable experience in acting on behalf of Insurers in defending professional negligence claims against Solicitors, as well as Architects, Engineers and other Construction professionals. Familiar with the Technology and Construction Court and advising on complex claims, his construction back ground means that he has an excellent insight and understanding of the issues they face. Add to that his extensive experience solicitors negligence, Vittorio uniquely qualified to manage professional indemnity claims against a variety of professionals. His legal expertise combined with a solution-driven focus achieve different dimension for Insurers and Insured alike. Vito has a proven track record of managing and supervising a number of claims handling schemes and working with clients to deliver consistent results, as well as designing claims handling systems that maximise client MI.



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Kirsty Finlayson - Junior Solicitor

(Financial & Professional Risks department at Browne Jacobson)



Kirsty is a junior solicitor on secondment from Browne Jacobson. Kirsty has experience in defending claims involving a variety of professionals including solicitors, barristers, surveyors, brokers, accountants, property management agents, tennis and social clubs and contract administrators. She also assists in high value policy coverage disputes. Recent work has included investigations in relation to a £50m+ fraudulent insurance claim, detailed preparation for a CMC in relation to a claim against a broker for failure to advise as to the meaning of "binding authority" and advising solicitors in relation to claim against a former client to discharge mortgages totalling over £200,000 following an error by the firm's completions clerk.

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Holly Gradwell - Senior Claims Assessor

(UK PI Claims Team at Caytons Law)

Holly graduated from university, having studied Law. She began her career working for the UK's largest company Insurer. There she gained experience within the Corporate and Speciality Risk team dealing with one of the country's largest architects and engineers schemes along with other professional lines and managed outsourcing functions.

Holly progressed to claims adjusting for a leading Lloyd's Syndicate specialising in professional indemnity for solicitors and accountants. She is experienced with defending contentious claims against professionals and resolving claims and litigation by means of mediation. Holly is currently studying the LPC at BPP Law School.



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Sam Kneebone - Associate (Professional Risks at RPC LLP)



Sam is an Associate at RPC. He is an insurance litigator who specialises in defending professionals in negligence claims. He has acted for a wide range of professionals (including accountants, construction professionals and surveyors) and specialises in the defence of claims against solicitors. He also advises insurers regularly on policy coverage issues.

Before joining the Insurance group within RPC, Sam was an Associate in the firm's Real Estate department and dealt with a range of commercial property transactions (including sales and purchases, general portfolio management, landlord and tenant matters and the property aspects of corporate and finance transactions) and is able to call upon this experience in the professional indemnity context. Sam also worked for the Crown Prosecution Service for 6 years prior to joining RPC and has extensive experience in criminal law.

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