PREVENT BURST PIPES THIS WINTER

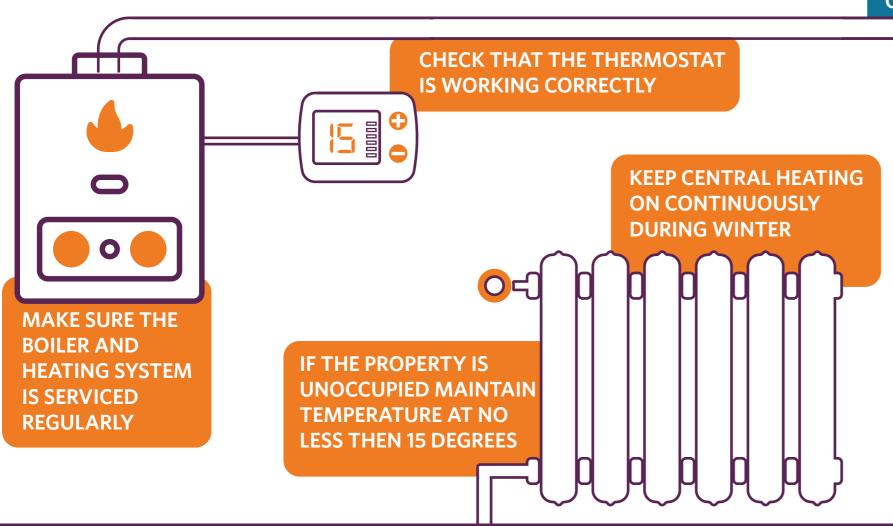
The cost and inconvenience caused by burst pipes can be considerable, To avoid burst pipes and costly insurance claims there are several steps you can take.

IF YOUR PROPERTY IS UNOCCUPIED MAKE **SURE INSPECTIONS OF THE PROPERTY ARE CARRIED OUT AT LEAST EVERY 7 DAYS**

CHECK THE

SPACES





INSULATION ON YOUR PIPES AND LAG VULNERABLE

IF THE PROPERTY IS GOING TO BE UNOCCUPIED, THE **BEST PREVENTION IS TO TURN OFF THE WATER SUPPLY AT THE MAINS AND DRAIN THE SYSTEM DOWN**

> IF YOU DISCOVER A **FROZEN PIPE, TURN OFF THE WATER SUPPLY AND SLOWLY THAW THE** PIPE WITH GENTLE **HEAT TO THE AREA, SUCH AS WITH A HAIRDRYER**

HOW TO STOP A BURST PIPE

If a pipe does burst, the most important thing to do is to turn off your water to prevent further damage.

Turn off the water supply at the stopcock, open taps in the property to safely release water from the system to drains, and try to catch any excess water in a bucket or other container. Do not use any electrics if you believe these may have been affected by the escaping water. You will need to get the electrics checked by a qualified and competent electrician for safety reasons.

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Pen Underwriting Limited is authorised and regulated by the Financial Conduct Authority (FCA number 314493). Registered Office: The Walbrook Building, 25 Walbrook, London EC4N 8AW. Registered in England and Wales. Company Number: 5172311 **MAKE SURE ANY EXTERNAL TAPS ARE TURNED OFF** AND DISCONNECT ANY HOSES